Frictionless Queuing

Design the ideal front-end experience for your customers What is the right mix of checkout options? How would new processes or technology impact staffing and throughput? shop 'n' go checkout Is front-end staffing adjusting proactively to forecasted customer demand? Are customers using the best checkout method?

- Measure your customer experience and performance across front-end configurations
- Simulate the impact of process, configuration, or technology to improve throughput in existing stores or design future state configurations
- Evaluate forecasting and scheduling effectiveness across front-end operations
- Simulate the impact of diverting customer traffic to new channels, such as curbside pickup or delivery, across front-end operations and labor

